

Coaching New Employees

Whether supervising the game room, teen center, gym, or study room, spotting trouble early takes a trained eye. Simply hiring an adult and putting him or her into a supervisory position is a mistake. It's a good idea to have a veteran staff member coach a new employee. The new employee can tell the experienced employee what they see as they supervise, and the veteran can then coach the new employee about what to look for and how to respond. This coaching technique also gives the administration an indication of when the new employee is ready to supervise alone, or if the new employee just isn't working out.

If you have a safety or risk management question or a suggestion for a topic, please contact Markel's Risk Management Department at safety1st@markelcorp.com.